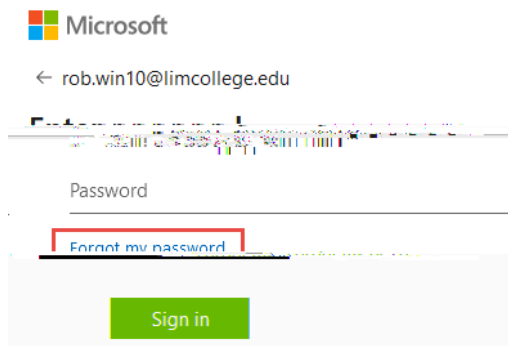
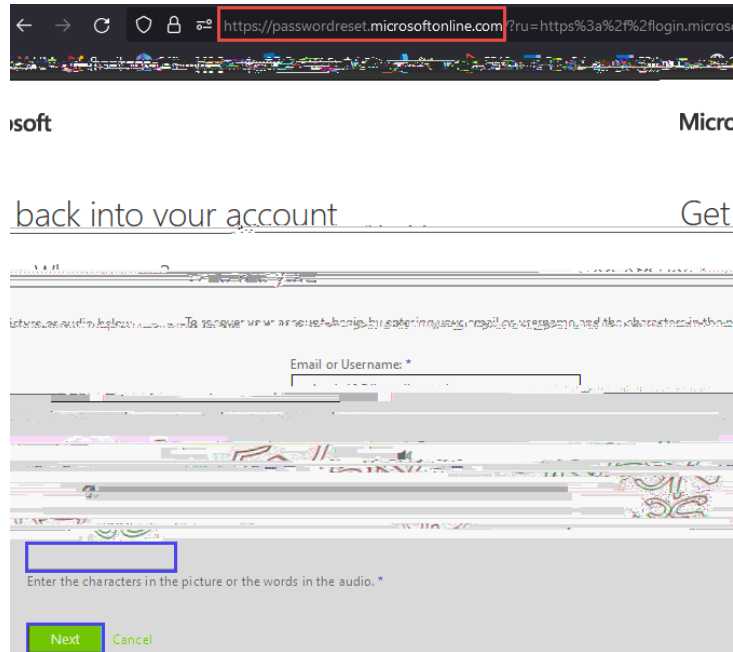


MyLIM - Reset of forgotten LIM NetID Password User Guide

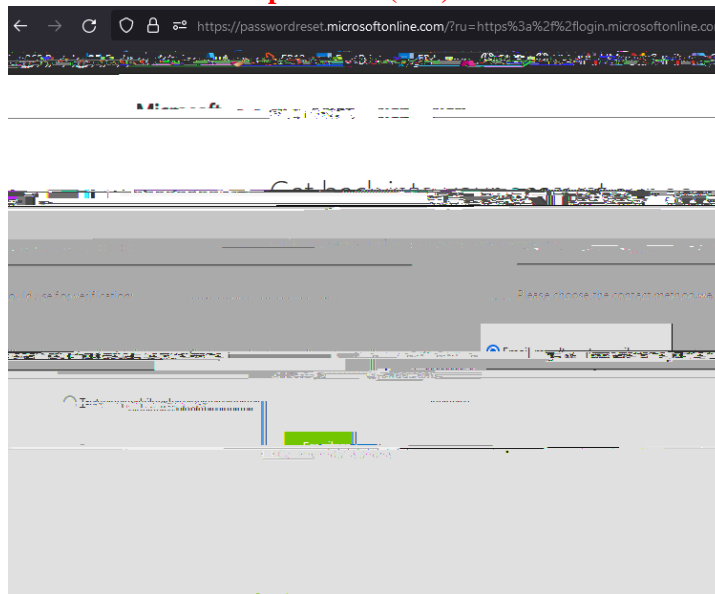
4. From the [redacted], select **Forgot my password**



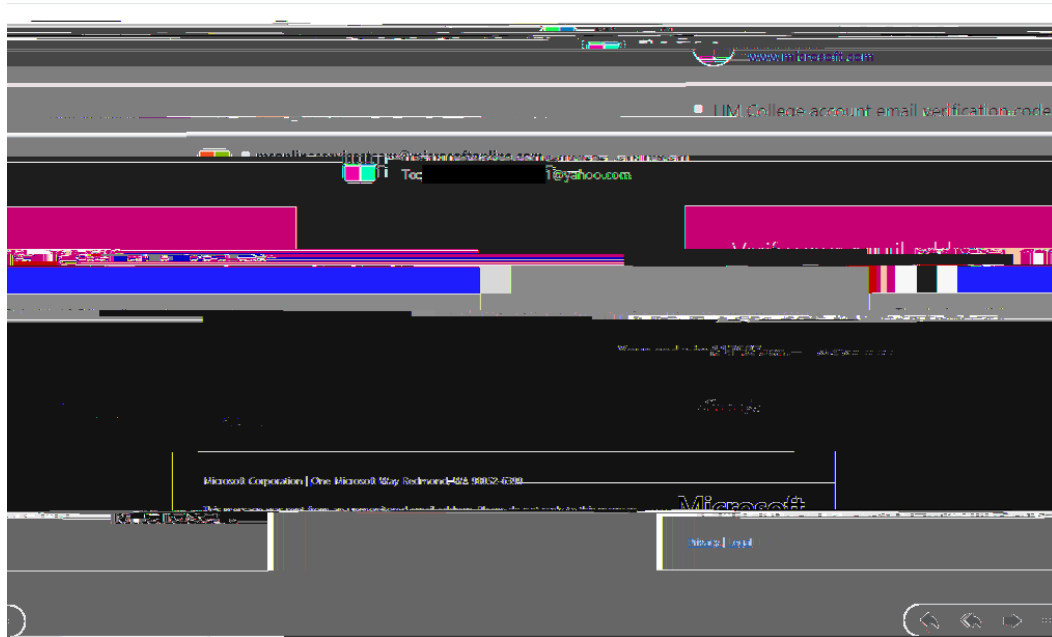
5. You will be redirected to the Microsoft Online Password Reset website. Enter the characters in the [redacted]



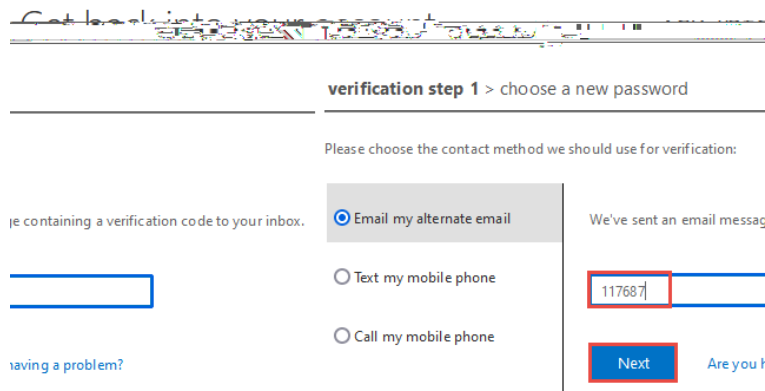
6. Select where you wish to receive your verification code to be sent. If you only setup one form (cell phone or email), you will only see one option. **Note: if you do not have access to your account recovery email or phone, please contact the LIM IT help desk at (646) 218-2190.**



7. Log into your personal email account to retrieve the verification code.

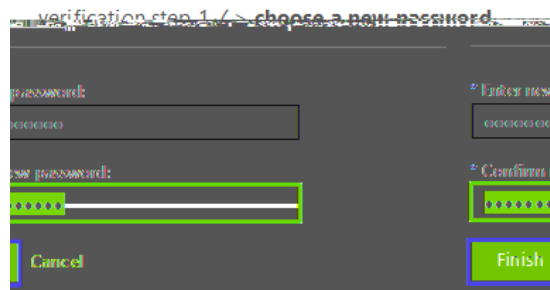


8. Enter the code and click



9. Enter your new LIM NetID password. **Reminder:** Passwords must be at least ten (10) characters, including at least one uppercase letter, one lowercase letter, one number, and one symbol.

Get back into your account



7. You

